Request for City Council Committee Action
from the Information Technology Department

Date   April 9, 2012

To: The Honorable Betsy Hodges, Chair, Ways and Means Committee

Subject: Amend contract with Computer Sciences Corporation for
                RiskMaster Software

Recommendation: Authorize proper City officials to amend contract C-28807 with
                Computer Sciences Corporation to reflect pricing changes for
                services and support for the Risk Management Information &
                Claims Processing System. The amendment will allow for an
                increase in one-time costs, which is offset by a decrease in annual
                maintenance costs for the remainder of the contract, through March
                14, 2016.

Prepared by   Elise Ebhardt, Interagency Coordinator, 612-673-2026

Submitted by   Otto Doll _____, 673-3633
                                Chief Information Officer

Approved by   Jayne Baccus Khalifa _____
                                City Coordinator (Interim)

Presenter in Committee   Otto Doll

Permanent Review Committee (PRC)   __X__ Not Applicable

Prior Related Directives:

- November 19, 2010 Authorized to negotiate and execute a five year contract with
  Computer Sciences Corporation for provision of a Risk Management Information &
  Claims Processing System for a perpetual-use license of $313,000. Web Services
  maintenance & hosting fee is at an annual cost of $48,584 for year 1 through 3; year
  4 & 5 is at the annual fee subject to the annual CPI increases or up to 4% whichever
  is lower.

Financial Impact: None. No additional appropriation is required.

Financial Impact (Check those that apply)

> _X_ No financial impact (If checked, go directly to Background/Supporting Information
> ___ Action requires an appropriation increase to the Capital Budget
> ___ Action requires an appropriation increase to the Operating Budget
> ___ Action provides increased revenue for appropriation increase
> ___ Action requires use of contingency or reserves
> ___ Other financial impact (Explain):
> _X_ Request provided to department's finance contact prior to the Committee Coordinator

Background/Supporting Information

In 2010, Finance and Business Information Services (now referred to as Information Technology (IT)) worked together to research solutions and complete the Request for Proposal process to implement a new Risk Management Information & Claims Processing System. The RiskMaster software, provided by Computer Sciences Corporation was selected as the best system to meet the city's requirements.

The new system eliminates other standalone systems and paper reports that the city maintains; provides event-based reporting, covering general liability, subrogation, as well as workers' compensation claims, electronic downloads and uploads of state forms, claims data, and federal Medicare reporting; offers the opportunity to support other departmental needs such as property management and a separate liability and workers' compensation claims tracking for declared emergency needs; and sets up the potential for the city to offer claims services to similar public entities at a cost-savings.

Implementation efforts require additional one-time costs of $31,678. Therefore, we have negotiated a decrease in annual maintenance costs to offset these additional implementation costs.

While the contract pricing structure is being modified, the contract amount will not exceed the previously approved total of $507,316.

Request for Approval

IT is requesting authorization for proper City officials to amend contract C-28807 with Computer Sciences Corporation to reflect pricing changes for services and support for the Risk Management Information & Claims Processing System. The amendment will allow for an increase in one-time costs, which is offset by a decrease in annual maintenance costs for the remainder of the contract, through March 14, 2016.

Funding for the contract is covered by the Finance Department. No additional appropriation is required.